

SEWER CONNECTION



STEP 1

You submit your application on the portal.

Provide as much information as possible to help us understand your project.
We'll respond within 5 days and let you know if we have everything we need to review your application.



STEP 4

Contact us to arrange for the connection to be inspected.

This is only required if the connection was made direct to our network.

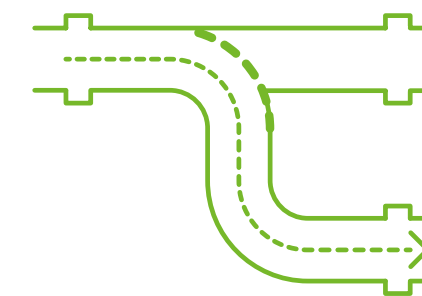


STEP 2

We'll issue a response letter confirming if your proposal is acceptable.

You'll receive a response within 21 days from when your application becomes complete.

If we are unable to approve your proposals, we'll be in touch to let you know why and what you need to do next.



STEP 3

Your contractor can now complete the approved connection.

If you're making a direct connection to our network, the work must be carried out by the contractor named in your application.