

Boosted supplies to multiple buildings

This note provides information to developers of multiple buildings within a development site that require private booster pumps to supply water to upper floors. The guidance applies to 'mixed' developments comprising of buildings that require boosted supplies along with other buildings, and to developments that comprise solely of buildings that require a boosted supply.

Blocks of flats

Where blocks of flats that require a boosted supply are being developed, we will forego our right, under Section 47 of the Water Industry Act, to have a separate service pipe to each individual flat. We will however require a separate service pipe to each of the blocks and those services will connect directly from our mains network. We will then require meters to be fitted internally either in a manifold arrangement within each block or separately within each flat.

We will not allow a single connection to a system designed to supply cold water via a single tanked system for distribution around the development site by a series of private water mains.

Multiple buildings comprising of non-household units

Where multiple buildings comprising of non-household properties that require a boosted supply are being developed, the same principles will apply as for blocks of flats, i.e. a separate service pipe for each building and meters for each unit to be fitted internally either in a manifold arrangement within each building or separately within each individual unit.

Multiple buildings with a single occupier

Where multiple buildings within a site are being developed for a single occupier, we will allow a single connection to supply the entire site with a single water meter at the boundary of the site entrance. A single tanked system for distribution around the development site will be accepted.

Student accommodation

Where student accommodation comprising of multiple blocks is being developed, we will allow a single connection to supply the entire site with a single water meter at the boundary of the site entrance. A single tanked system for distribution around the development site will be accepted.

Firefighting systems for multiple buildings

Where firefighting systems covering multiple buildings within a development site are being proposed, we will allow one connection from our mains to a single tank and fire mains running throughout the site to serve all the buildings. The supply to this system will be metered in accordance with our guidance on water for firefighting systems, which can be found via the following link [Developer guidance notes \(nwl.co.uk\)](#)

To discuss this guidance further or if you have any queries, please contact our Developer Service team at newdevelopmentwater@nwl.co.uk or call us on 0345 609 4639.